



How adequate is Government funding for critical service delivery?

NCOSS invites you to share your experience in managing the cost of delivering services and how you have responded to Government funding constraints

What is this research about?

NCOSS is member of the NSW Government Secure Jobs and Funding Certainty (SJFC) Taskforce. Designed to strengthen the community services sector, the Taskforce will focus on:

- Long term funding arrangements
- A community services funding framework
- A community services jobs compact
- Streamlined funding application processes

SJFC is a whole-of-government initiative, including the Dept of Health, the Dept of Communities and Justice, the Dept of Education and the NSW Reconstruction Authority. The Leadership Group includes peak bodies such as NCOSS, NADA, MHCC, AbSec and ACWA.

Why should my organisation be involved?

Our members regularly report that Government funding is rarely sufficient to cover all service delivery costs. To help the Taskforce understand this issue, NCOSS will produce case studies with 5-10 interested community services organisations to identify the difference between the funding received and the expenses incurred in 2023-2024.

The case studies will add to the growing body of evidence indicating that current funding levels are insufficient to cover the increasing service delivery costs, particularly 'indirect' and 'overhead' costs. The research will inform the development of the funding framework.

What will happen if my organisation participates?

Data collection for the research will be done through face-to-face interviews and a desktop review of the organisation's budget and acquittal documents for a specific program from 2023-24.

We expect that each organisation will spend **at most 5 hours in total** for the initial meeting, gathering of the budget documents and taking part in interviews. **All information gathered and the names of the organisations will remain anonymous.**

Organisations can withdraw from the research at any time without giving a reason.

The research will commence with an information session for participating organisations and data collection in August and September, followed by a report in October/November.

I'm interested! Or have questions

If your organisation is interested in joining this study or has any questions, please get in touch with Justine Lee at justine@ncoss.org.au.