

# Invitation

## Urgent Care Services – Mental Health Professionals Focus Groups

The NSW Government is to deliver 25 [Urgent Care Services](#) (UCS) across NSW in the next three years. The Services will offer new options for people when their care needs are urgent, and non life threatening.



Note: This graphic is not to scale and emphasises the Urgent Care System for communication purposes

### Invitation

We want to hear from people who find it difficult to access healthcare. We would like to understand what matters to them. This will help us make Urgent Care Services that provide care that is important to people from vulnerable groups. UCS has identified the following priority populations. We will conduct Focus Groups with patients, carers, families, friends, and community members **and Health Care Workers**.

**Upcoming in July Aug/Sept/Oct:**

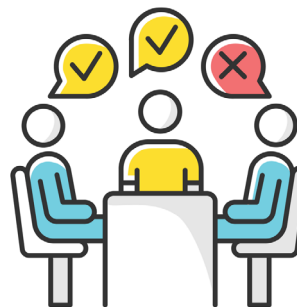
- Aboriginal people
- Migrants and refugees
- People with a disability
- People from cultural and linguistically diverse (CALD) backgrounds
- **People living with a mental health condition**
- Lesbian, gay, bisexual, transgender, queer, and intersex (LGBTQI+) people

**Completed in May and June:**

- Young people
- Aging people
- Women in pregnancy, early parenthood and their children
- People living in rural and remote areas

We would like to invite you participate as a Health Care Worker and specialist.

- **DATE TBC: Jul, Aug, Sept.**
- Virtual meetings. MS Teams
- Small groups discussions
- 8 or less people
- Friendly facilitators
- Safe environment



## Contact and RSVP

- Lara Leibbrandt, Consumer Engagement Lead, Urgent Care Services
- Email: [Lara.Leibbrandt@health.nsw.gov.au](mailto:Lara.Leibbrandt@health.nsw.gov.au)
- Please RSVP to Lara