



Embracing Change: A Guide to the NDIS Practice Standards



Common Questions:

Q: Where can I find the new Embracing Change resources?

A: You can access the Guidebook [here](#) and you can access the Self-Assessment Tool [here](#)
The homepage for both resources is [here](#)

Q: Why is the online assessment tool only available to registered providers? Would it not be useful to have it available for other providers to either get ready for applying for registration, and for others who may not intend to register but want to see if they are practicing to the standards?

A: Due to funding constraints, we were required to limit access to the Self-Assessment tool to registered NDIS providers. However, the Guidebook is accessible to anybody interested in learning more about NDIS Practice Standards and will assist unregistered disability service providers in understanding best-practice approaches to safe and quality service delivery.

Q: How much does it cost to access the Self-Assessment Tool?

A: The Self-Assessment tool is completely free for registered NDIS providers

Q: Where can I find the NDIS Commission's Practice Standards?

A: You can find the Practice Standards [here](#)

Q: How secure is the organisations information that is placed in the self-assessments? Is used or shared with any other organisations?

A: Your linked evidence on the Self-Assessment platform is completely secure, and not shared with any other organisations (unless you invite an auditor into the platform to view your page). If you have any questions about the BNG platform, you're welcome to contact BNG via email on <mailto:team@bngonline.com.au> or calling (02) 9569 1704

Q: Are the resources designed only for Psychosocial delivery supports providers?

A: While the resources have been tailored to psychosocial disability service providers, they could easily be interpreted to meet the needs of any disability service provider as the NDIS Practice Standards are to be understood and applied by all registered NDIS providers.

Q: Can you provide more information about inviting an auditor in to review the self-assessment tool as part of an audit?

A: You can invite auditors or an independent reviewer into the Self-Assessment platform to view your outcomes, linked evidence, and your action plan. Auditors/reviewers can add in 'custom actions' to an organisation's action plan to contribute to quality improvement measures



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Helpful links and resources

- [Embracing Change Phase 2 resources homepage](#)
 - [Guidebook](#)
 - [Self-Assessment Tool](#)
 - ['How to use the Self-Assessment tool' video](#)
- [Embracing Change Phase 1 webinars and Forum](#)
- [Reimagine.today](#)
- [Mental Health Rights Manual](#)
- [Recovery Oriented Language Guide](#)
- [Trauma-Informed Leadership for Organisational Change: A Framework](#)
- [WAAMH Sector Readiness Workbook: Core Modules](#)
- [WAAMH Sector Readiness Workbook: Module 2A Implementing Behaviour Support Plans](#)
- [NDIS Commission's Practice Standards](#)
- [NDIS Commission's Self-assessment Resource Guide for the Positive Behaviour Support Capability Framework](#)