



NDIS and Psychosocial Disability Quality and Safety Forum

TRANSCRIPT 10 of 10

Wrap up and close

Forum held on 29 April 2021, 11:00AM – 12:00PM

TRANSCRIPT

HOST:

Today, we've had a national conversation about quality and safeguarding in the NDIS and psychosocial disability space. Specifically, we covered strategic priorities for NDIS psychosocial disability quality and safeguarding. We talked about the NDIS participant perspectives on quality and safeguarding, the implementation of the World Health Organisation's Quality Rights Initiative worldwide, an array of perspectives on Inclusive Governance, systems and processes underpinning Quality Management and a rights-based approach to Restrictive Practices in a psychosocial disability context.

And staying abreast of these topics and developments is going to be essential for the continuous improvement agenda for the sector as a whole and also for driving better participant outcomes. The Mental Health Coordinating Council will continue to support the sector through our advocacy and through our capacity building. And to that end, we hope to bring you more events like today's in the future.

You may be interested in the last webinar in the Embracing Change series coming up on the 27th of May 2021. The topic is Future directions for NDIS psychosocial disability quality and safeguarding. So, if you're interested, you can go to the Embracing Change website for more details.



Of course, as you go, please fill out the survey, the QR code for which is plastered everywhere on your programs, on your agenda, on the walls around here and online on your computer screens. I know everybody says we value your feedback, but we really do. It actually is true. We'd love to hear from you, do give us your thoughts. It will help us evaluate the program as a whole and help bring better events to you in the future.

We'll be sending a post forum email with all the videos and word cloud results and all the topics that we've talked about today in a resource pack. This will take a few weeks though, but we will definitely be in touch so please keep an ear to the ground on that. And we'd like to wrap up by thanking all of our speakers and panellists for the valuable contributions they made to the national conversation that we've started today.

Special thanks to Richard, at the back, from Digital Video Experts and his team of technical geniuses for making it work it all work even when there were some technical issues going on. That's – that's wonderful. Can we get a quick round of applause for Richard? Thank you, they were marvellous.

And of course we want to thank you, each and every one of you attending here in person and joining us online throughout the course of the day for being part of the wonderful sector we all belong to, for your continued support and for being part of the national conversation that we started today.

The mental health – sorry. We hope this Forum assists you in your own journey in quality and safeguarding in the psychosocial disability space. Thank you once again for joining us today, we wish you a pleasant afternoon.