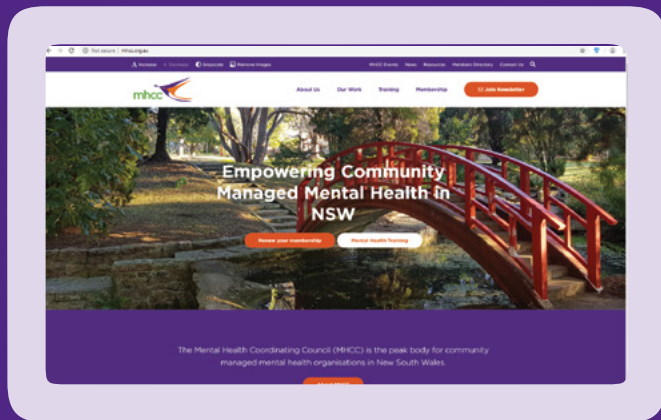




ANNUAL REPORT

M 2019 /
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C 2020
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CEO & Chair Report

Looking back over the past year starkly illustrates how the two halves of 2019/20 could not be more different. The second half of 2019 included a flurry of events, conferences and forums - it seems another lifetime when face-to-face engagement was “business as usual”. This all changed in 2020 with the arrival of COVID-19 and our world moved online, with zoom meetings becoming “the new normal”. While we have all been stretched in ways almost unimaginable, opportunities have emerged to do things differently, many of which will remain post-pandemic.

COVID-19 has been particularly hard on the mental health community managed sector. Mental health organisations support people in distress every day but the pandemic brought additional anxieties for people living with mental health conditions, carers, staff and colleagues. We know that the economic fallout and social isolation will have ongoing impacts on people’s mental health and wellbeing.

Community mental health organisations went to extraordinary lengths to meet the needs of the people they support. Many moved swiftly to digital technology and made sure people could use it. MHCC was pleased that our advocacy efforts resulted in the Ministry of Health providing additional funding to CMOs for technology, however the digital divide remains real for many people. This is one of many issues MHCC took up on behalf of members. Our regular zoom meetings provided a platform to exchange information and ideas, and advocate to decision makers.

The release of the Productivity Commission’s draft report on mental health in November 2019 saw a push to strengthen the mental health service system. MHCC and one hundred other organisations signed the Mental Health Australia’s Charter 2020: Time to Fix Mental Health. We worked closely with members on submissions to the enquiry, presented to the Productivity Commission’s Sydney hearing, as well as inviting Productivity Commissioner Dr Stephen King to hear directly from members.

The Productivity Commission was particularly interested in CMO workforce data, which MHCC provided in our CMO Workforce Survey Report released in early 2020, demonstrating the importance of MHCC’s focus on improving data. Other MHCC activities have added to the evidence base for the CMO sector. There is a renewed commitment in NSW to implement the National

“Community mental health organisations went to extraordinary lengths to meet the needs of the people they support.”

Minimum Dataset for non-government mental health organisations, following a successful joint forum. And the CMO Your Experience of Service Survey pilot drew responses from 42 services, with 96% rating their experience as good, very good or excellent.

We are proud of the MHCC team who developed some fabulous resources to support the sector. Our much praised NDIS access website reimagine.today makes

the NDIS easier to navigate with new co designed resources and the CEEP project launched in June offers a vast array of videos, information and advice . The Trauma-Informed Care and Practice Organisational Toolkit Leadership Framework has received international acclaim and the Embracing Change project helps psychosocial support services understand their responsibilities under NDIS Practice Standards. And while COVID-19 impacted face-to-face training, we held a successful graduation for the Certificate II Community Service participants and moved the Certificate IV Mental Health Peer Work course online. None of this could have happened without the hard work, commitment and creativity of our staff with the support and engagement of our directors – thank you.

Thank you to our partner organisations, including the Ministry of Health where we have enjoyed working with new Executive Director, David Pearce and his capable team, likewise commissioner Catherine Lourey and the Mental Health Commission whose work and collaboration we greatly value. And finally thank you to all our members. A peak body is only as strong as its members and we have called on you many times over the past year for advice and action and you have always risen to the challenge.



Carmel Tebutt
Carmel Tebutt, CEO



Judi Higgin
Judi Higgin, Chairperson

MHCC Board



Judi Higgin – Chair

*Governance & Compliance Committee,
Finance & Audit Committee*

Qualifications: MBA, B Soc Sci, Dip Frontline Mgt, Adv Dip Disability Services

Experience: Passionately employed in human services over 30 years, including C-level and executive roles. Committed to principles of recovery, empowering individuals to achieve their potential by exercising choice and control over their lives. Judi has strong skills and experience in governance, strategy, finance and risk management and comprehensive board experience given her tenure as a Director and Chair of MHCC and other CMOs.

Meetings attended: 8/8

Dario Molina – Treasurer from June 2020

Finance & Audit Committee Chair

Qualifications: B. Commerce

Experience: 25 years Executive experience

Meetings attended: 1/1

Cam Pham – Treasurer to 27 April 2020

Finance & Audit Committee Chair to 27 April 2020

Qualifications: MBA, B Com, FCPA

Experience: Vast experience in finance and accounting roles

Meetings attended: 5/6

Claire Vernon

Finance & Audit Committee

Qualifications: B. Soc Wk.

Experience: Many years of experience in social work.

Meetings attended: 7/8

Mark Orr

*Governance & Compliance Committee,
Finance & Audit Committee*

Qualifications: B Sc (Hons), M Hlth Serv Mgt, M e-Hlth (HI), Grad Dip Spec Ed, Grad Dip ACG, Grad Cert App Fin and Invest, GAICD, FGIA, FCIS, Registered Psychologist

Experience: Experienced Board Director & governance professional. Extensive experience as senior executive in community managed & public sector organisations. Appointed a Member of the Order Australia in 2019 for services to community health. CEO & Company Secretary, Flourish Australia.

Meetings attended: 7/8

Margaret Bowen

Qualifications: BA (Hons) Psych

Experience: 32 years community sector mgt experience. CEO The Disability Trust.

Meetings attended: 6/8

Peter Gianfrancesco

Qualifications: B. Social Welfare, B. Psychotherapy, B. Nursing (Mental Health)

Experience: 40 years in the mental health sector in Australia & the UK. Significant clinical practice and clinical leadership roles in acute settings, senior service mgt in public mental health services in Australia, and 15 years CEO of a CMO in the UK. NSW State Manager, Neami National.

Meetings attended: 3/4

Mariam Faraj

Governance & Compliance Committee Chair

Qualifications: B Soc Sci, Grad Dip Ed, Dip Leadership & Mgt, GAICD

Experience: Over 20 years' experience in community, primary & mental health care, including GM, Clinical Services CESP, Director Health Service Delivery, SES Medicare Local Manager Mental Health, SES Medicare Local Social Work

Meetings attended: 7/8

Irene Gallagher

Experience: Mental health & wellbeing consumer, passionate peer support worker, advocate, educator & academic with 25 years in the mental health sector. CEO Being.

Meetings attended: 4/8

Jonathan Harms

Qualifications: BA Laws

Experience: Policy advisor & stakeholder manager for State and Federal Ministers. CEO Mental Health Carers ARAFMI NSW (MHCN).

Meetings attended: 7/8

Membership



MHCC is a member organisation that works to share information and advocate for the sector. Members become part of a network that creates change, forming a solid evidence-base for policy and supporting constant improvements to service delivery, to achieve better outcomes for people living with mental health conditions. Our members provide peer support, advocacy, housing, rehabilitation, education, counselling, helplines, information, carer support, primary healthcare, employment, recreation, outreach and much more.

MHCC Members

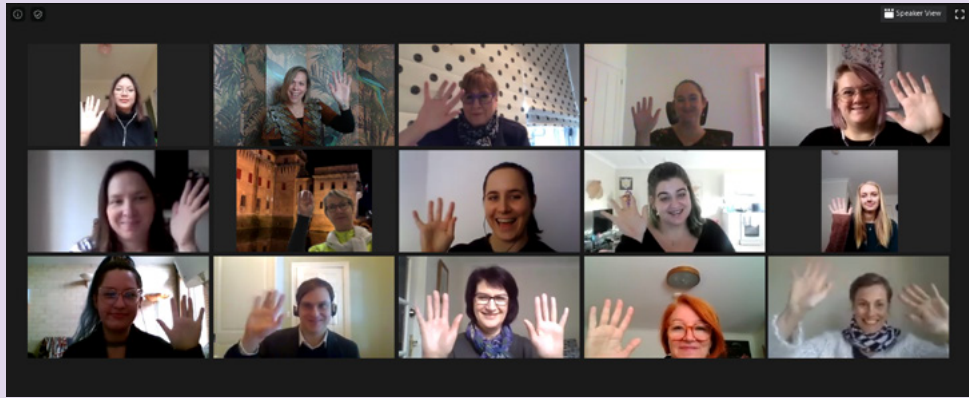
- Belong to a peak body that works with and for them
- Contribute to policy submissions and sector consultation
- Meet and collaborate with other members
- Access research networks, promotional networks and custom-built training
- Achieve organisational compliance with our suite of workplace quality and standards tools
- Remain fully informed and up-to-date with sector news

*MHCC is a company limited by guarantee. Member's liability is \$1.
Total amount members are liable for: \$1 x 67*

Members

Congratulations to all our members for supporting our communities through challenging times. Together we achieved great things.

- ACON - Sydney
 - Action Foundation for Mental Health Inc
 - Anglicare Diocese of Sydney
 - Australian Kookaburra Kids Foundation Inc
 - B Miles Womens Foundation
 - Being
 - Blue Knot Foundation
 - Bobby Goldsmith Foundation
 - Break Thru People Solutions
 - Brown Nurses
 - CCNB Ltd
 - Central & Eastern Sydney PHN
 - CHESS Connect Ltd
 - Community Links Wellbeing
 - Compeer
 - Coordinare - South Eastern NSW PHN
 - DAMEC
 - Family Drug Support
 - Flourish Australia
 - FND Australia Support Services
 - Foundation House
 - Gidget Foundation Australia
 - Grand Pacific Health PHN
 - GROW NSW
 - Heal for Life Foundation
 - Home in Queanbeyan
 - Independent Community Living Australia Ltd
 - Jewish House Limited
 - JewishCare
 - Justice Action
 - Lifeline Australia
 - Link-Up (NSW) Aboriginal • Corporation
 - Lou's Place
 - Mental Health Carers NSW
 - Mind Australia
 - Mission Australia
 - NALAG Centre for Loss & Grief
 - National Centre for Suicide Prevention Training
 - Neami National
 - New Horizons
 - Newtown Neighbourhood Centre Inc
 - Oakdene House Foundation
 - One DOOR
 - ONE80TC
 - Open Minds
 - PANDA
 - Parramatta Mission
 - Positive Life NSW
 - South Western Sydney Recovery College
 - St John of God
 - Stride
 - Survivors & Mates Support Network
 - Sydney Drug Education & Counselling Centre
 - Sydney Women's Counselling Centre
 - Ted Noffs Foundation
 - The Buttery
 - The Disability Trust
 - The Station Ltd
 - Wagga Women's Health Centre
 - Wayahead
 - Weave Youth and Community Services Inc
 - Wellways
 - Wentwest - Western Sydney Primary Health Network
 - Wesley Mission - Mental Health Support Services
- ### Associate Members
- 180 Degree Disability and Mental Health
 - Academy of Workplace Learning
 - Careseekers
 - Fiona Price Mental Health Training
 - Jillian Thompson Occupational Therapy
 - Minds That Work



OUR VISION

People living with mental health conditions are supported to live meaningful lives in the communities of their choice.

OUR PURPOSE

Empowering community managed mental health in NSW through leadership, advocacy and support.

19
SUBMISSIONS

378
SOCIAL MEDIA
POSTS

120
SECTOR
UPDATES

14
MHCC EVENTS

MHCC in 2019-2020

Keeping Connected During Covid

Between March and June MHCC hosted ten online well attended COVID response meetings with members. Members welcomed the opportunity to share experiences about the impacts of the pandemic on their organisation and the people they support. MHCC took a raft of information to Ministry of Health, which was responsive to calls for assistance, with additional PPE and access to technology. Both the Minister for Mental Health, Bronnie Taylor, and Ministry of Health Mental Health Branch Director, David Pearce attended meetings to hear from members and to respond to calls for support. Members are conducting various reviews to measure outcomes and assess consumer experience, looking at opportunities to offer more flexible support in future.

External Presentations

- Hunter New England MH Collaborative Space e-community of practice video
- Mental Health Carers NSW Forum CEEP Project
- Youth Mental Health Forum
- Disability Trust Conference CEEP Project
- Pain Points and Priorities Webinar
- QAMH Presentation
- ACWA Leadership Panel
- Productivity Commission Sydney Hearing
- USYD School of Public Health Graduation
- USYD Webinar with Prof Ian Hickie

MHCC Presentations

- Senior Managers Forum Parliament House
- Meet Your Neighbour Inner West
- MHCC AGM and Sector Update
- CEEP Project Co-design Dubbo
- CEEP Project Co-design Sydney
- MHCC Graduation
- CEEP Project Webinar
- Minister for Mental Health Zoom Meeting
- CMHDARN Webinar: Ethical and Inclusive Research
- Embracing Change Webinar Complaints, HR & Continuity of Supports
- Reimgaine.today Stage 2 Launch
- CEEP Project Launch
- CMHDARN Webinar: Research Questions

MHCC in 2019-2020

Productivity Commission Submission

MHCC made an extensive submission to the Productivity Commission inquiry into mental health in January. MHCC believes substantial systemic reform is necessary to create a different kind of mental health system, one that is trauma-informed and recovery-oriented with a human rights perspective that maximises self-determination and social inclusion, and that promotes co-design in every aspect of service design and delivery. MHCC's submission emphasised the role psychosocial support services play, as much more than complements to clinical services. These services are vital in supporting recovery for people living with enduring mental health conditions by working with people over the long term to address more than just the symptoms of illness.

[Read more](#)

Submissions

- NSW Dept Justice: Defences & Partial Defences Consultation Paper
- Health Literacy Project Rapid Review
- NSW Dept Justice: Diversion in a Summary Jurisdiction
- Physical Health Care of Mental Health Consumers Guidelines
- Physical Health Care of Mental Health Consumers Policy Directive
- NSW MH Reform Tranche 1 Physical Health submission
- Social Justice Statement Vinnies MH & Wellbeing
- NSW Health Seclusion & Restraint Draft Policy Directive
- NSW Ageing & Disability Commission: Disability Advocacy Review
- NSW Health NGO Committee Proms & Prens Info
- Productivity Commission Mental Health Draft Report
- Peaks' Submission - Civil and Administrative Tribunal Guardianship Review
- Working with First Nations People Literature Scan and Consultation Analysis
- Aboriginal Mental Health and Wellbeing Draft Policy
- NDIS (Provider Registration and Practice Standards) Amendment Rules

View all MHCC staff membership of external boards & committees [here](#)

MHCC in 2019-2020: Resources

Working Collaboratively with First Nations People

In June MHCC released the resource [Working Collaboratively with Aboriginal and Torres Strait Islander People: A Guide to Culturally Safe Practice](#). The Guide comes at a point in time when First Nations people in Australia are highlighting the need to end discrimination and improve access to services.

This two-page resource was developed to assist mental health and human services to better support the social and emotional wellbeing of Aboriginal people and to encourage respectful, collaborative relationships with Aboriginal community organisations.

“What a great resource, especially the sections on cultural dimensions of trauma and self-reflective practice. It is more nuanced than other resources available online regarding cultural competency when working with Aboriginal and Torres Strait Islander communities”

- Jennifer Chen, Policy & International Law Officer, Legal Aid NSW

Topics include the importance of acknowledging history, listening and communicating sensitively, effective outreach, creating welcoming environments, aiming for a more representative workforce and removing barriers to service engagement.

To develop the Guide, MHCC undertook a co-design and consultation process, working alongside organisations such as Weave Youth and Community Services, the Aboriginal Health and Medical Research Council, Penrith Women’s Centre as well as the Agency for Clinical Innovation.

The Guide is informed by the evidence and the collaborative consultation process undertaken, both are described in a [Literature Scoping Review and Consultation Report](#).

MHCC in 2019-2020: Resources

Trauma-Informed Leadership Framework



The latest addition to the TICPOT suite of resources in 2019 was the Trauma-Informed Leadership Framework. This resource supports service leaders to foster organisational change via a thorough knowledge of trauma-informed care and practice principles, fundamental to recovery-orientation.

By integrating theory into practice, leaders can use this framework to develop capabilities to champion trauma-informed change in their organisations. Topics include trauma-informed leadership, reflective practice, strategic planning, promoting co-design, collaborating across settings, change management and managing “change fatigue”.

Developing leadership capabilities for the mental health workforce is key to MHCC’s trauma-informed organisational change strategy. The Trauma-Informed Leadership Framework is the latest addition to the trauma-informed care and practice organisational toolkit (TICPOT second edition), made available in January 2019.

MHCC set out to support organisations to identify opportunities for quality improvement and innovation. Critical to this is leadership that can champion change and develop a service culture where staff are receptive to innovation necessary to build capacity and sustainability.

**More on TICPOT Leadership Framework
and [free download](#)**

www.mhcc.org.au/resource/

Learning and Development



Graduation in February

Training Delivered Online

During the coronavirus shutdown, MHCC delivered Peer Work certificate courses and professional development online. MHCC's newest professional development training, Safe Storytelling, was run online for the first time in June. Moving face-to-face training online was a challenge. Learners were given content to work through at their own pace, then participated in a seminar, joining MHCC trainer Emma Paino. Learners were engaged and keen to share thoughts and questions. Some were less comfortable with online learning and missed face-to-face work, while others found the ease-of-access of online learning preferable. New and existing students were offered phone appointments with trainers and assessors to work through their individual training needs and questions. Peer Work Certificate IV courses scheduled for delivery in Wagga Wagga and Sydney in April also ran online. Training was delivered via lectures that students could work through at their own pace, followed by meetings in a virtual classroom, giving students the ability to ask questions, work through assessments and facilitate group discussion.

Innaugural Scholarship for Western Sydney Peer Workers

MHCC and Parramatta Mission teamed up to provide a scholarship for entry into the peer work force. The scholarship included training in MHCC's Certificate IV in Mental Health Peer Work plus a coveted work placement with Parramatta Mission. Both MHCC and Parramatta Mission believe in the inestimable value that peer workers bring to the mental health sector and anticipate steady growth in the peer workforce.

Scholarship winner, Carmel Dever, said she hopes the scholarship brings her closer to working with carers and allied health professionals in the mental health field. Carmel said her passion is effective healing modalities and open dialogue in family settings.

Graduation Ceremony

A graduation ceremony in February provided an opportunity for students of MHCC certificate courses in mental health and peer work to celebrate with family, friends and MHCC. Peer work graduate Claire Hanslow addressed the gathering and shared her hopes for the future.

CMHDARN

Building a Culture of Research and Service Evaluation

The Community Mental Health Drug and Alcohol Research Network, CMHDARN, is a partnership between NADA, MHCC and the Mental Health Commission of NSW. The network facilitates a culture of research by promoting the exchange of ideas, sharing of resources and collaboration between non-government/ community managed organisations and academic researchers. These aims have been progressed through a number of activities in 2019-2020.

Innovation and Evaluation Grants

CMHDARN awarded two inaugural Innovation and Evaluation Grants this year. The Innovation and Evaluation grants support organisations in endeavours not necessarily covered by traditional research grants such as implementing a new tool or evaluating a service change. The Sydney Drug Education and Counselling Service and a partnership between Mission Australia's Triple Care Farm and the University of Wollongong were funded this year.

Community Research Mentoring Program

Research mentoring fosters research knowledge and skills development, building worker confidence in research and evaluation and further developing a research culture within non-government/community managed organisations. Building on the previous year, a further seven mentoring relationships were established this year between NADA/MHCC members and academics at the Matilda Centre.

“Grants support organisations in endeavours not necessarily covered by traditional research grants, such as implementing a new tool or evaluating a service change”

CMHDARN



Webinars provided new ways to connect

Webinars

In a new initiative this year, CMHDARN developed and hosted four webinars. Covering a range of topics, the webinars were designed to develop research skills for people undertaking practice-based research. The webinars were well attended and very positively received.

All webinars were recorded and can be viewed on the [CMHDARN website](#).

CMHDARN Connect

Also new this year, was the development and distribution of the new CMHDARN newsletter - CMHDARN Connect. Released bi-monthly, the newsletter contains articles by CMHDARN members on their research, research articles in mental health and alcohol and other drugs, events including webinars and much more. The newsletter has been well received and widely distributed.

Projects



Embracing Change:

Bringing NDIS Practice Standards to Providers

The Embracing Change project began in 2019 and aims to create greater national awareness of the NDIS Practice Standards as they apply in the provision of psychosocial support services. Five webinars were delivered, to psychosocial disability service providers, fostering relationships with community mental health peaks and providers around Australia.

The webinars can be viewed on the project webpage. Webinars were based on key modules of NDIS Practice Standards:

WEBINAR 1: Pain Points and Priorities for Psychosocial Disability Services

WEBINAR 2: Rights & Responsibilities

WEBINAR 3: Governance, Operations, Risk, Quality & Information Management

WEBINAR 4: Complaints, Incidents, Human Resources, Continuity of Supports, COVID-19

WEBINAR 5: Provision of Supports & the Support Provision Environment

The Project Team drafted a submission to the Inquiry into the NDIS Quality and Safeguards Commission, based on a survey of MHCC membership.

Strong working relationships have been delivered with partners nationwide including National Disability Services, Western Australian Association for Mental Health, Mental Health Victoria and the Mental Health Council of Tasmania.

Projects



Mental Health Workforce Survey:

Half the Workforce is Casual or Temporary

MHCC undertook an extensive survey of the community mental health workforce in 2019, in collaboration with Human Capital Alliance, recognising the need for data on workforce demand. The report on findings, the first of its kind, was released early in 2020.

The report described the size, nature and context of the NSW community mental health workforce, enabling MHCC to identify workforce challenges and pursue capacity-building strategies in reform and NDIS environments. The data illustrated the critical role of the community sector in supporting people with mental health conditions.

The report found

- half the workforce is employed on a casual or temporary basis
- 70% are women and two thirds are under 45 years
- 83% of mental health support workers are employed by one of nine large CMOs
- More than half of the organisations have volunteer staff
- 28% of workers have lived experience of mental illness
- The largest workforce category is mental health support workers (62.8%), then allied health workers (11.6%) and peer workers (11.3%). Psychiatrists and other medical practitioners form 1.4% of the workforce
- There are 4,745 paid staff, a full-time equivalent of 3,464 positions – higher than previous estimates – in addition to 4,160 volunteers
- Just over one-third are degree qualified, while nearly half hold a further education certificate

MHCC found the high level of insecure employment concerning, as mental health reform strategies rely on increasing access to psychosocial supports for people with ongoing mental health conditions, driving demand for a capable, qualified and stable workforce.

Find the full report [here](https://mhcc.org.au/wp-content/uploads/2020/01/WorkforceSurvey2020.pdf).

<https://mhcc.org.au/wp-content/uploads/2020/01/WorkforceSurvey2020.pdf>

Projects

Reimagine Stage 2: NDIS Access for Priority Communities



In May MHCC launched Stage 2 of the reimagine.today project, designed to bring NDIS access to priority communities around Australia. An extensive national co-design process utilised the expertise of people with lived experience of mental health conditions in priority communities - First Nations people, LGBTIQ+ communities, culturally diverse communities and people in rural and remote areas.

The Reimagine.today website offers a step-by-step guide to the NDIS to inspire people to begin their access journey and to support their recovery. The new Stage 2 site adds information hubs designed by and for priority communities with multilingual information and resources.

Through videos, animations and images, the stories of people who have begun their NDIS journey are told, together with a redesigned workbook,

“The great thing about the NDIS is that we, as consumers, can control our own funding and say I want to hire this person as my support worker”

- IC, NDIS participant

“I hope and dream to be with family and to be healed. I had a look at the reimagine.today website with a friend and it shows you how to apply to the NDIS step-by-step” - Tracey, NDIS participant

an app and an easy-to-navigate website in eight languages and five Indigenous languages.

Peer leaders worked with a network of co-design groups across the country to develop the Stage 2 resources. The new resources not only encourage and inform people on their NDIS journeys, but also focus on broader skills like self-advocacy, decision-making and self-care.

The last few months on the Reimagine Stage 2 project changed with COVID-19. Peer Leaders across Australia wrapped up their work in new and creative ways, including co-design sessions via zoom, posted packages, and phone calls.

www.Reimagine.today

The Reimagine Stage 2 project was funded by the National Disability Insurance Agency (NDIA) through the National Information, Linkages and Capacity building Readiness Grants Round 2.



Supporting Community Connection

Community Engagement Education Package - CEEP



Co-design gathered workers, peers and volunteers to design learning materials

MHCC launched the CEEP project learning materials and Good Practice Guide in June.

The CEEP project aims to build confidence among people in community settings, education, office environments, families or neighbourhoods to support the mental health of the people they live and work with.

So many have experienced upheaval and change during the pandemic, so empowering people who may not have a background in mental health to support others in our communities is more important than ever before.

The CEEP project produced a diverse array of learning materials, which are now available for free, for anyone to use.

Learning materials were devised via a co-design process with people with lived experience of mental health conditions alongside MHCC staff.

Materials were workshopped refined and trialled over a number of months in workshops with community workers, volunteers and peers around the country.

The learning materials include videos, information, resources and trainer/facilitator guides that connect with people in a real way.

The Good Practice Guide describes how community workers outside of mental health settings, and others, might use the learning resources.

Learning Materials Content



What is Recovery?

In mental health, 'recovery' means building a life of hope, purpose and meaning to heal and thrive despite challenges.



Community Inclusion

Isolation harms our mental health. You can help people by simply engaging with them and helping them to connect with others.



Supports and Services

Learn about the range of supports available in your community, such as the NDIS and crisis mental health services.



Embracing Change

The mental health sector is currently undergoing great change. Help others to navigate these changes by engaging an NDIS Local Area Coordinator or Primary Health Network.



Creating Healing Environments

Understand that you can make people feel safe by understanding the nature of trauma. Learners will gain an awareness of trauma-informed care and practice.



Empowerment

People feel better and learn better when making their own choices and mistakes. We need to support people by doing things with them, not for them.

Find more about the CEEP project and learning materials here

<https://www.mhcc.org.au/project/ceep/>

Funded by a National Disability Insurance Scheme NSW Information, Linkages & Capacity Building Grant.

Financials

Statement of profit and loss and other comprehensive income for the year ended 30 June 2020

	2020 \$	2019 \$
Revenue	3,621,096	3,307,847
Employee Benefits Expenses	(1,907,596)	(1,748,625)
Depreciation and Amortisation	(7,140)	(7,280)
Motor Vehicle Expenses	(3,955)	(5,542)
Program Activity Expenses	(1,182,582)	(837,725)
Other Operating Expenses	(155,253)	(185,216)
Computer and IT Expenses	(114,274)	(87,667)
Travel Expenses	(13,877)	(29,120)
Surplus/(deficit) before income tax expense	236,419	406,672
Income tax expense	-	-
Surplus/(Deficit) for the year	236,419	406,672

Statement of financial position as at 30 June 2020

	2020 \$	2019 \$
Current Assets		
Cash and Cash Equivalents	4,019,917	4,572,278
Trade and other receivables	97,494	281,489
Other Assets	18,820	36,255
Total Current Assets	4,136,231	4,890,022
Non-Current Assets		
Property, Plant and Equipment	30,493	37,633
Total Non-Current Assets	30,493	37,633
Total Assets	4,166,724	4,927,655
Current Liabilities		
Trade and other payables	123,473	97,723
Employee benefits	267,591	195,887
Other financial liabilities	972,340	1,305,322
Total Current Liabilities	1,363,404	1,598,932
Non-Current Liabilities		
Other financial liabilities	260,378	1,022,202
Total Non-Current Liabilities	260,378	1,022,202
Total Liabilities	1,623,782	2,621,134
Net Assets	2,542,940	2,306,521

Statement of financial position as at 30 June 2020

	2020 \$	2019 \$
Equity		
Retained Earnings	2,306,521	1,899,849
Results for the year	236,419	406,672
Total Equity	2,542,940	2,306,521

Statement of changes in equity for the year ended 30 June 2020

	Retained Earnings \$	Total \$
Balance at 1 July 2019	2,306,521	2,306,521
Surplus of the year	236,419	236,419
Balance at 30 June 2020	2,542,940	2,542,940
Balance at 1 July 2018	1,899,849	1,899,849
Surplus for the year	406,672	406,672
Balance at 30 June 2019	2,306,521	2,306,521

Statement of cash flows for the year ended 30 June 2020

	2020 \$	2019 \$
CASH FLOWS FROM OPERATING ACTIVITIES		
Grants (state) operating received	2,149,021	1,724,397
Grant administration fees	325,141	261,084
Contributions received from members	80,155	53,622
LDU course and project income	841,579	1,209,582
Interest received	230	43
Consultancy & coordination fees	44,971	58,998
Other receipts	180,000	13,684
Payments to suppliers and employees	(4,173,458)	(2,323,384)
Net cash provided by/ (used in) operating activities	(552,361)	998,026
CASH FLOWS FROM FINANCING ACTIVITIES		
Net cash provided by/ (used in) financial activities:		
Net increase/(decrease) in cash and cash equivalents held	(552,361)	998,026
Cash and cash equivalents at beginning of year	4,572,278	3,574,252
Cash and cash equivalents at end of financial year	4,019,917	4,572,278



COME JOIN US
info@mhcc.org.au

Help MHCC set the agenda for our sector and define the messages that we campaign on and communicate to government agencies and service bodies. We need your experience to inform the future shape of our sector. Become an MHCC member today!

Thank you to all our staff

Carmel Tebbutt Chief Executive Officer

Policy

Corinne Henderson Principal Advisor – Policy and Legislative Reform

Tina Smith Principal Advisor – Sector and Workforce Development

Operations

Erika Hewitt Operations & HR Manager

Carrie Stone Communications Team Leader

Kim Shaw Content Officer

Em Deusien Design Officer

Ian Bond Office Administration

Wayne Willis Finance Officer

Projects

Enis Jusufspahic Project Manager: Embracing Change

Elisabeth Wilkinson National ILC Project Manager

Jo Penhallurick CMHDARN

Rebecca Lewis Project Officer ILC

Learning and Development

Jenny Reid LD Manager

Mary Mizo LD Administration Team Leader

Amira Robinson LD Administration Assistant

Catriona Broad LD Administration Officer

Emma Paino Internal Assessor/Trainer

Lisa Van Praag Training Logistics Coordinator

Vanessa Bell LD Projects Officer

Yvette Segal Instructional Designer - VET Specialist