

# Welcome

## NDIS Practice Standards in Psychosocial Support

### Core Module:

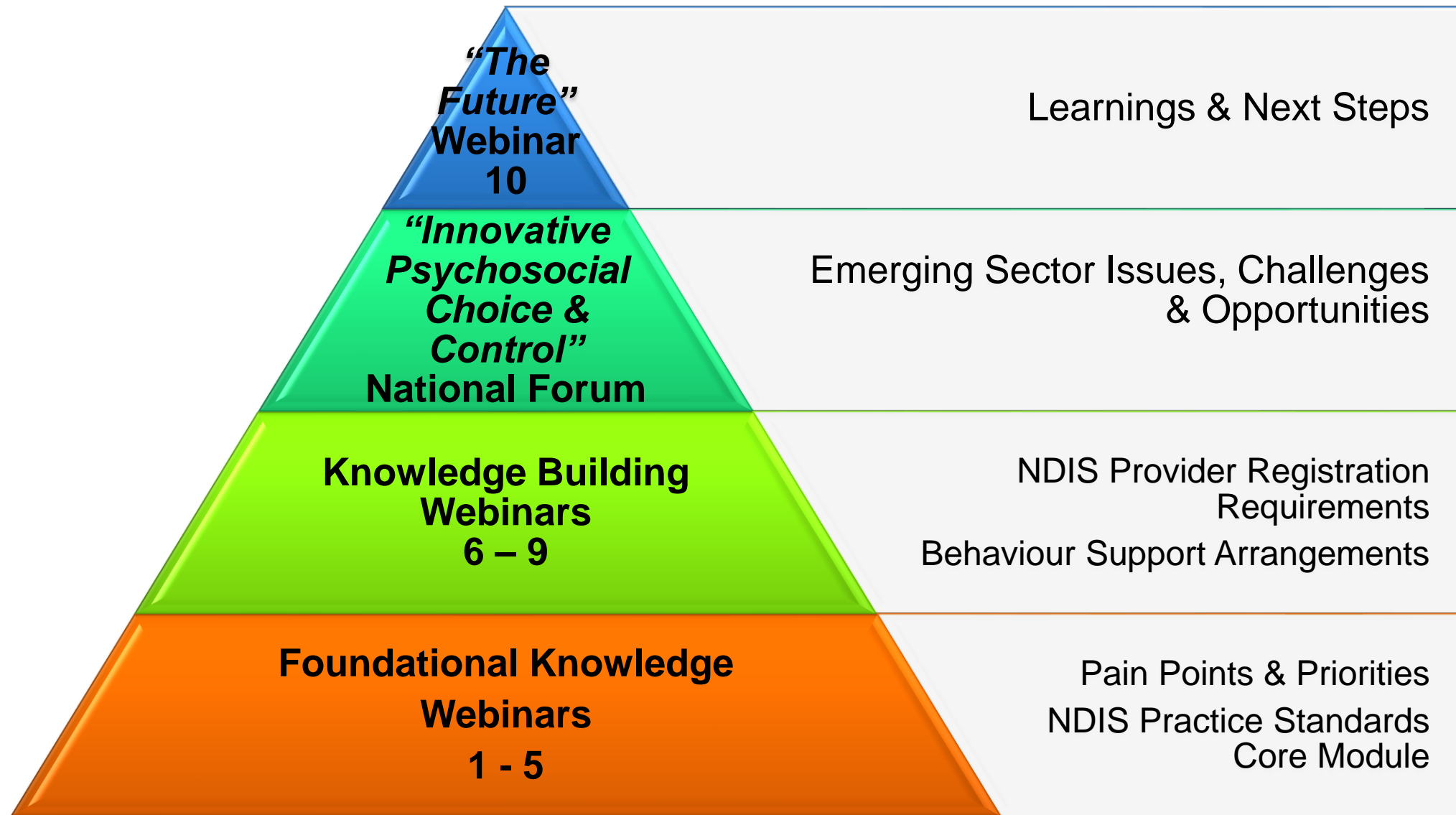
### Part 1: Rights and Responsibilities

Webinar 2 of 10

**mhcc**

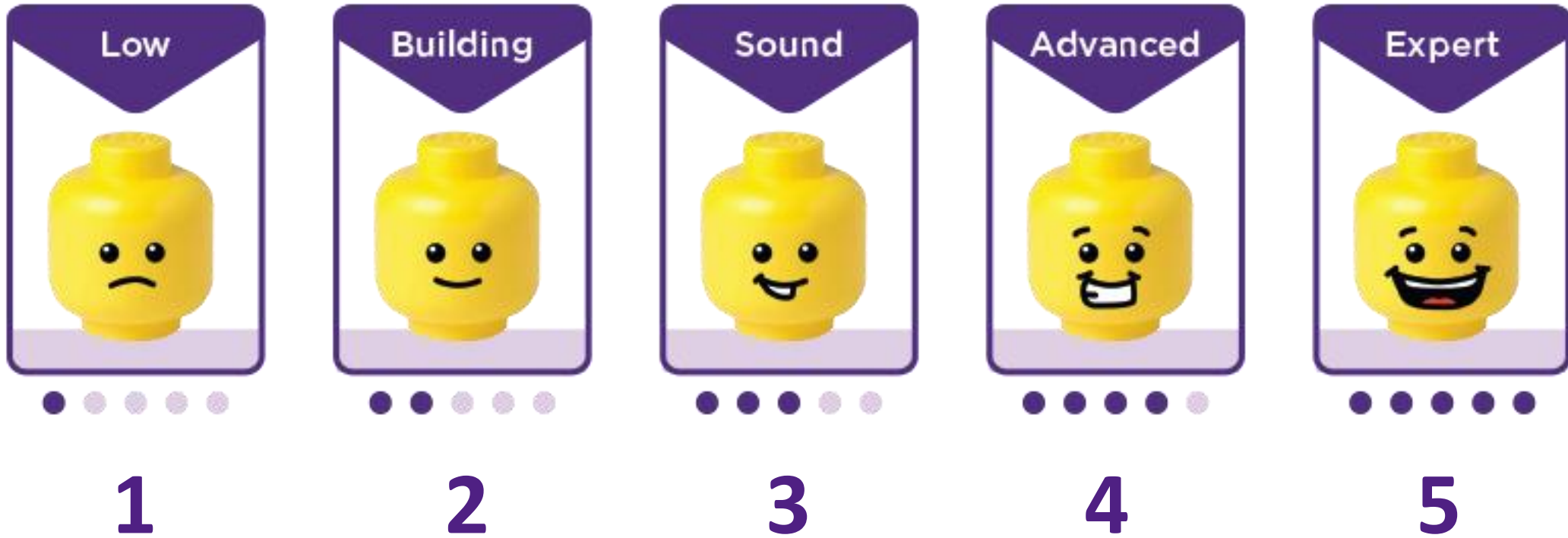
mental health coordinating council

# NDIS QUALITY & SAFETY IN PSYCHOSOCIAL SERVICES



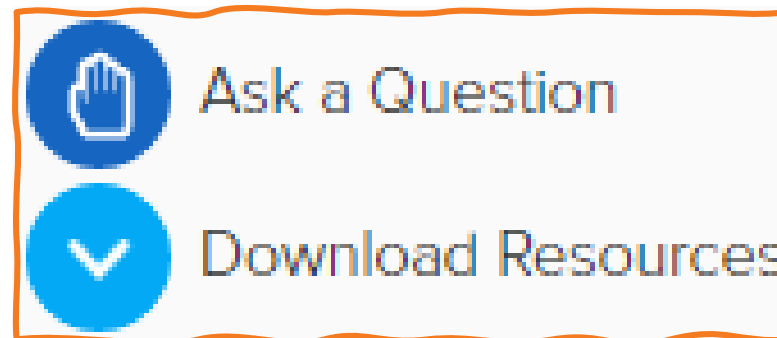
# LIVE POLL



How would you rate your knowledge of the NDIS Practice Standards and registration requirements?



# WEBINAR INTERACTION

Questions, comments, feedback

A central menu box with a white background and an orange border. It contains two items: 'Ask a Question' with a hand icon and 'Download Resources' with a downward arrow icon.

-  Ask a Question
-  Download Resources



Links, fact sheets, tools, articles, references



# RECAP WEBINAR 1

In **webinar 1** we heard that ...

- ▶ Pre-NDIS Commission state-based quality and safety arrangements:
  - NDIA managed provider registration.
  - NDIS terms of business.
  - Third party verification.
  
- ▶ Under NDIS Commission national system of quality and safeguards:
  - new registration requirements; and
  - new NDIS Practice Standards:
    - Core module + applicable supplementary modules.
    - Maintaining NDIS registration 3-yearly work practice audit.



# COMING UP THIS WEBINAR

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## **Core Module Part 1**

- What rights and responsibilities are covered?

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## **Achieving Alignment**

- What is it?
- How is it/could it be achieved in psychosocial services?

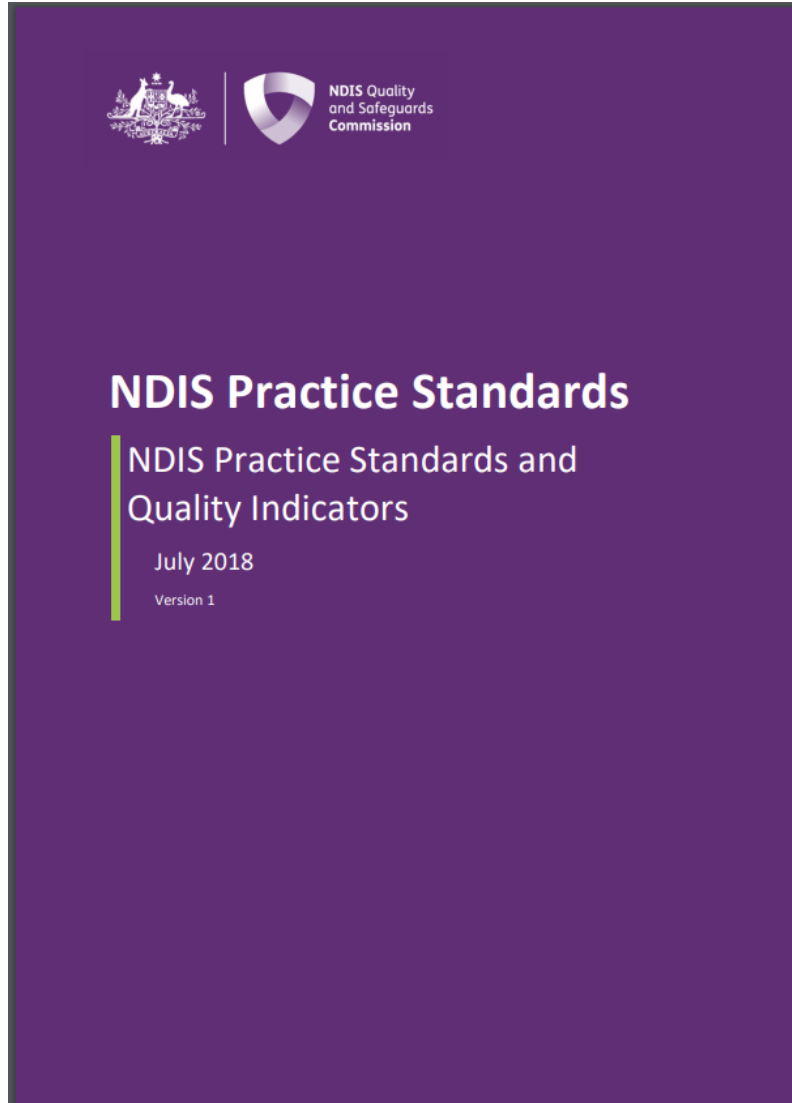
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## **Feedback Q & A**

- Responses to your feedback, questions & comments.



# WHAT THE STANDARDS SAY



The image shows a page from the document containing the Table of Contents. The page is white with a black border. The title 'Contents' is at the top. The first section, 'What are the NDIS Practice Standards?', is highlighted with an orange hand-drawn border. This section includes the 'Core Module' and its first sub-section, '1. Rights and Responsibilities', which lists five key areas: Person-centred supports, Individual values and beliefs, Privacy and Dignity, Independence and informed choice, and Violence, Abuse, Neglect, Exploitation and Discrimination. The rest of the Table of Contents lists other sections like '3. Provision of Supports' and '4. Support Provision Environment' with their respective page numbers. At the bottom, there is a green horizontal line, the text 'NDIS Quality and Safeguards Commission', and the page number '1'.

<b>Contents</b>	
<b>What are the NDIS Practice Standards?</b> .....	
<b>Core Module</b> .....	
<b>1. Rights and Responsibilities</b> .....	
<b>Person – centred supports</b> .....	
<b>Individual values and beliefs</b> .....	
<b>Privacy and Dignity</b> .....	
<b>Independence and informed choice</b> .....	
<b>Violence, Abuse, Neglect, Exploitation and Discrimination</b> .....	
<b>3. Provision of Supports</b> .....	12
Access to supports.....	12
Support Planning .....	13
Service Agreements with Participants .....	14
Responsive Support Provision .....	15
Transitions to or from the provider.....	15
<b>4. Support Provision Environment</b> .....	16
Safe environment .....	16
Participant Money and Property.....	16
Management of Medication.....	17
Management of Waste.....	17
<b>High Intensity Daily Personal Activities Module</b> .....	18
Complex Bowel Care.....	18
Enteral (Naso-Gastric Tube – Jejunum or Duodenum) Feeding and Management.....	18
Tracheostomy Management .....	19



# ACHIEVING ALIGNMENT: Person Centred Supports

An AUDIT of **work practice** documents & records like:

- Participant welcome pack, service agreement, rights and responsibilities & complaints brochure.
- Participant intake procedure and records kept on file in the client management system.
- Auditor workplace observations and communication with a sample of participants.



CONFIRMS that each of these mandatory **quality indicators** are embedded:

1. Participant **legal and human rights** are understood and incorporated into everyday practice.
  2. **Communication** with each participant about the provision of supports is **responsive to their needs** and is provided in the **language, mode of communication and terms** that the participant is **most likely to understand**.
- Each participant is **supported to engage** with their family, friends and chosen community **as directed by the participant**.



TO ENSURE that this **participant outcome** is achieved by work practices:

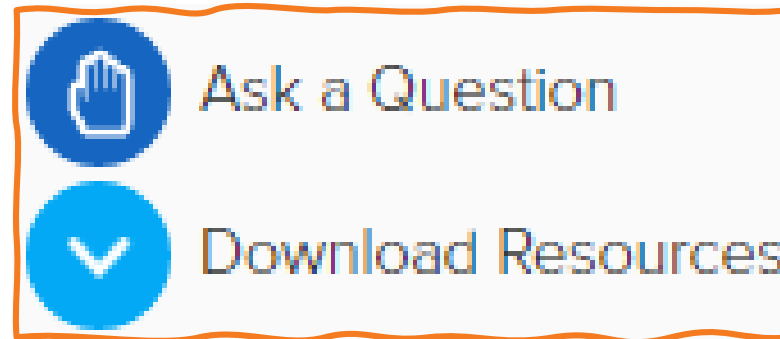
- Each participant accesses supports that promote, uphold and respect their **legal and human rights** and is enabled to exercise **informed choice and control**.
- The provision of supports promotes, upholds and respects individual rights to **freedom of expression, self-determination and decision-making**.





# PANEL FEEDBACK plus Q & A

Questions, comments, feedback

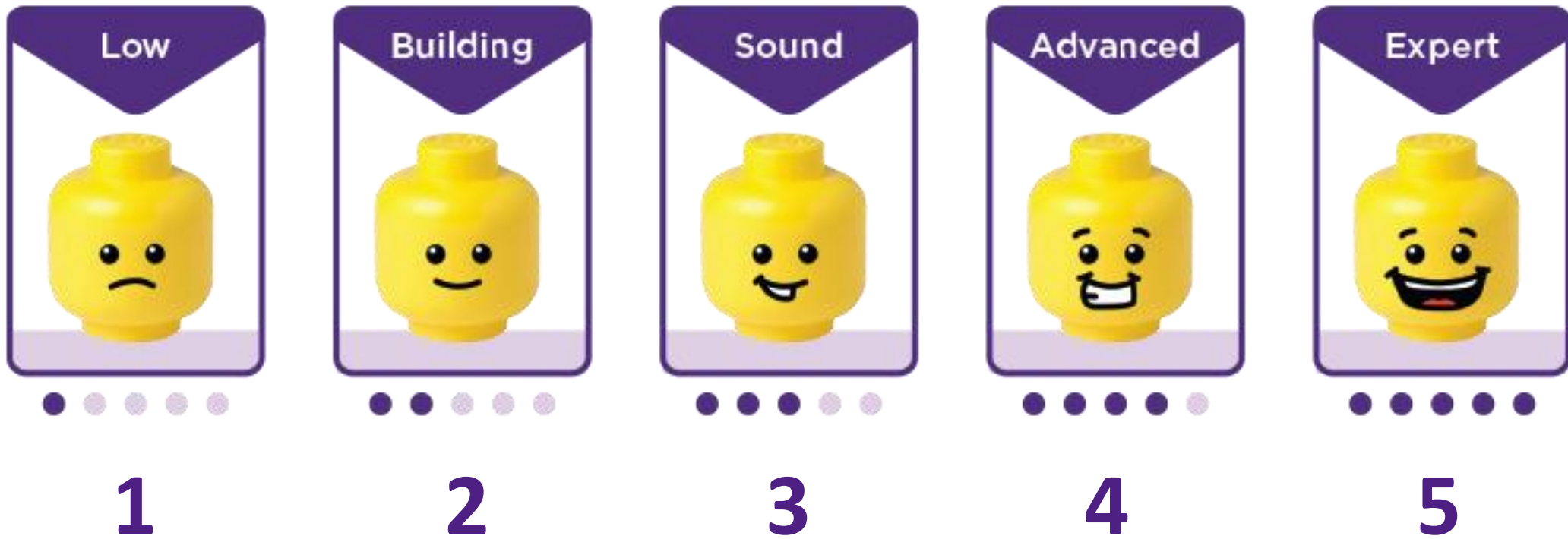


Links, fact sheets, tools, articles, references



# LIVE POLL

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# THANK YOU FOR JOINING US TODAY

## NEXT WEBINAR

- ◆ Register: 5 March 2020 “Governance and Operational Management”

## NEXT STEPS

<http://www.mhcc.org.au/our-work/projects/>

- ◆ Review this webinar
- ◆ Update with past webinars
- ◆ Find webinar resources

## LET'S CHAT

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