

# Hunter NDIS and Mental Health Community of Practice Forum

17 March 2015. 10:00 AM to 1:00 PM  
Newcastle Jockey Club



# Acknowledgements & introduction

Deb Howe - Senior Advisor, Strategy and Policy  
Mental Health Commission of NSW

# Update on NSW/Hunter NDIS and mental health activity

Tina Smith - Senior Policy Advisor – Sector  
Development (NDIS MH Analyst)  
Mental Health Coordinating Council

# MH and the NDIS: How is NSW going?

Individual Funded Package (IFP/Tier 3) access as at the end of December from the NDIA 2014/15 second quarter report:

- 250 people in NSW with primary MH conditions with approved plan, 764 people nationally (33%)
- For NSW this is not a substantial increase from the end of September?
- Increase in av. days from access request to plan approval (ie, 47 in 2013/14 to 76 in 2014/15)

# What you told us

## December evaluation results:

- 76 attendees and 38 feedback forms completed (50%)
- 86% rated the forum as 'very good' to 'excellent'
- 97% felt 'more informed' after the forum
- Length of time and frequency of forum is 'just right'
- The things people most liked were:
  - NDIA/Eddie Bartnik update on MH strategic directions, Tier 2 and local area coordination
  - HNEMH update

# What you told us

## 2015 events and activity priorities:

- Continuation of funding of C'wealth MH programs (DSS – yes; DoH - ?)
- People ineligible for Tier funded services & supports
- Better understanding Tier 2/Information, Linkages and Capacity Building
- Co-existing issues (eg, AOD, ID, ABI, etc)
- Criminal justice/forensic issues (other involuntary MH?)
- Housing

# Outstanding actions arising from COP Forums

- ✓ Circulate **NDIA 'pre-planning'** tools
- Distribute **HNEMHS list of NDIS 'champions'** names, locations and contact details ✓
- NDIA will provide **NDIA and MH ERG TOR** for the national when endorsed ✓
- Further written information to be circulated about the NDIA MH program (ie, **ERG 'Communiques'**) ✓
- Circulate the new **NDIA Pricing List**
- Invite the new **HNEMHS NDIS Project Officer** that is being recruited to the 2015 Forums.
- Provide information about **HACC issues** arising
- Learn more from the experience of NSW Health funded community sector programs and their NDIS interface as this relates to **Tier 2** development.

# National NDIS and MH Projects

<b>NDIA (MH Reference Group)</b>	<b>Community MH Australia</b>	<b>MH Australia (NDIS Capacity Building Project): 3 streams (June 2016)</b>
<b>Operational Access Review for People with PSD 29/1 mtg.; June 2015)</b>		
<b>Design of Individual Supports for People with PSD (June 2015?)</b>		
		<b>Consumer &amp; Carer NDIS Capacity Building (28/1 'network' mtg.)</b>
		<b>Organisational Capacity Building</b>
		<b>Sector Capacity Building</b>
	<b>NDIS and Community Sector MH WF Scoping Project</b> (part of MHA Sector Capacity Building; September 2015)	



# NSW activity

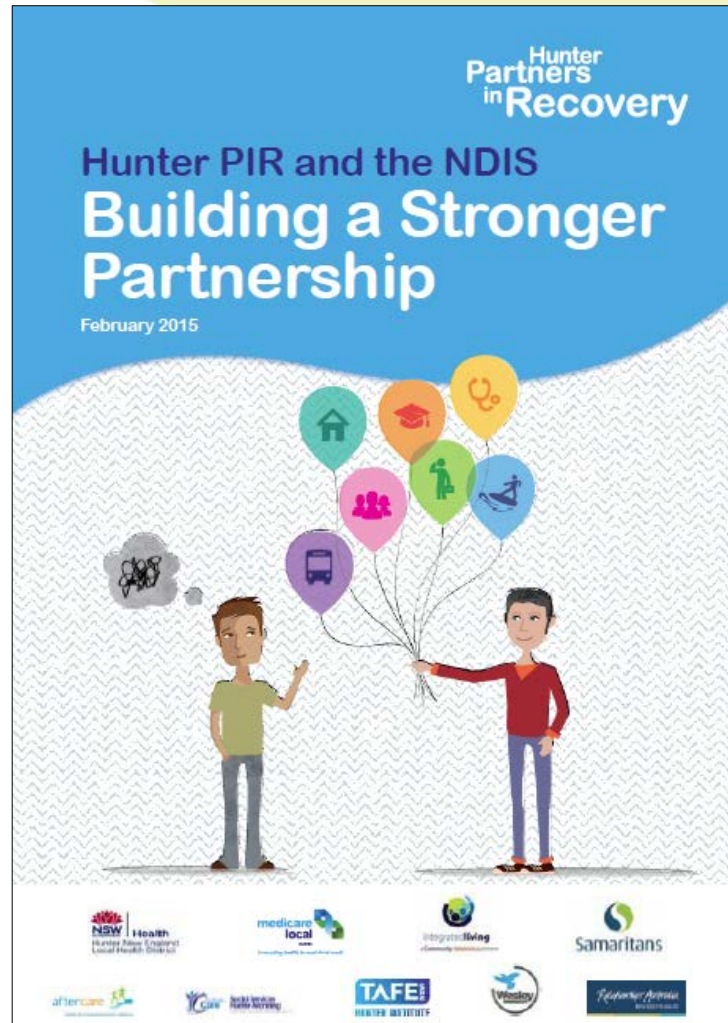
## People

- ‘Transitions’, ‘phasings’ and new access for people with MH conditions continuing
- Some participant feedback that service delivery and coordination could be improved

## Reports

- 3<sup>rd</sup> MHCC & NSW MHC six-monthly report for July to December 2014 produced/distributed
- Awaiting endorsement of the MHCC & NSW MHC 2013/14 NDIS and MH report
- March Hunter PIR and NDIS report (*‘NDIS and PIR: Building a Stronger Partnership’*)

# Hunter PIR and the NDIS



# NDIA consultation papers

- **The Information, Linkages and Capacity Building/ILC Framework** (formerly 'Tier 2') – due 15/3 (Sunday): <http://www.ndis.gov.au/document/1421>
- **The NDIS Quality and Safeguarding Framework** – due 30/4: <https://engage.dss.gov.au/ndis-qsf/> and public forums:
  - Sydney, 13 April
  - Newcastle, 14 April.

Keynote address:

# Consumer Participation in the NDIS

Debbie Hamilton, Consumer Representative



# Small group work

Consideration of NDIA consultation papers:

- ILC Framework (formerly 'Tier 2') – 15 minutes
- Quality and Safeguarding Framework – 15 minutes

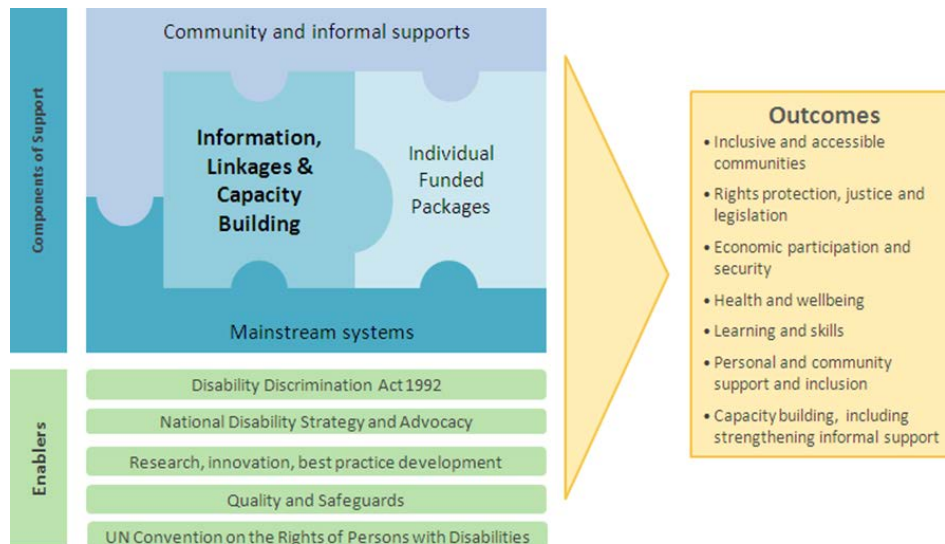
Report back to the large group after morning tea.

# ILC Framework

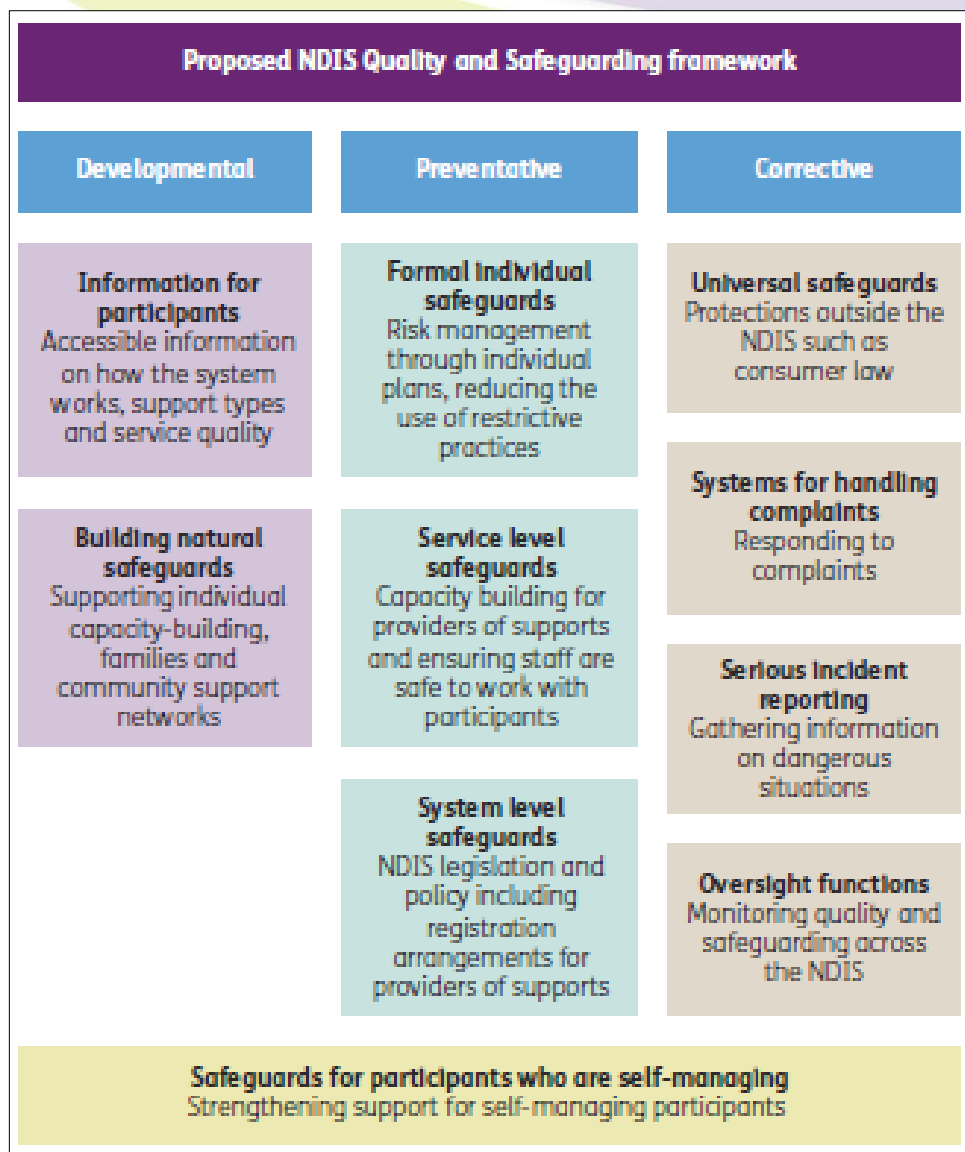
Has 5 streams:

1. Information, linkages & referrals
2. Capacity building for mainstream services
3. Community awareness & capacity building
4. Individual capacity building
5. Local area coordination

- **Requires further development**
- **Focus is on supports available to all not individual funded access to supports**
- **This requires consumer, carer and community capacity building**
- **Opportunities for block funding?**



# Quality & Safeguarding Framework





# Quality & Safeguarding Framework

5 key elements to regulation:

1. NDIA provider registration
2. Systems for handling complaints
3. Ensuring staff are safe to work with participants
4. Safeguards for participants who manage their own plans
5. Reducing and eliminating use of restrictive practices

**What might be some of the key aspects of a National Disability Strategy/NDIS quality and safeguarding framework for people with MH conditions that may be different from 'traditional' disabilities?**



# Quality & Safeguarding Framework

## 5 key elements to regulation:

1. **NDIA provider registration** - replacing existing state/territory provider registration with a new national scheme that has mandated requirements.
2. **Systems for handling complaints** - establishing new national processes and agencies to both manage and respond to complaints.
3. **Ensuring staff are safe to work with participants** - setting minimum requirements for those working with people with disability
4. **Safeguards for participants who manage their own plans** - mandatory standards and use of unregistered providers.
5. **Reducing and eliminating use of restrictive practices** - ensuring common understanding and practice across Australia



# Morning tea



# Large group work

Reports back from small groups and discussion of issues arising. What were the key issues you discussed in regard to the:

- ILC Framework
- Quality and Safeguarding Framework

# Update from the NDIA Hunter

Suzanne Punshon  
Director of Engagement and Funding, NDIA

# Update from HNEMH

Megan Turrell

Rehabilitation Coordinator (Hunter)/Senior Clinical  
Psychologist - Psychiatric Rehabilitation Service, HNEMH

# Summary and next steps

- **Next Hunter NDIS and MH COP Forums are TBC:**
  - 16 June (co-existing issues like ID, ABI & AOD?)
  - 15 September (criminal justice & forensic issues?)
  - 15 December
- **NSW Quality and Safeguards Framework consultations** (Sydney, 13 April & Newcastle, 14 April)
- **NDS (NSW) ‘The Price is Right’ Workshops** - Newcastle, 25 March (ie, unit price costing)