

MHCC Quality Portal

Special Offer for MHCC Members

The Mental Health Coordinating Council and the Mental Health Community Coalition ACT have partnered to offer members access to an important online service for managing quality, compliance and risk — the MHCC Quality Portal.

The Portal is a tailored version of Standards & Performance Pathways (SPP), a leading Australian online service for the completion of service and quality standards, compliance activities, and for managing risk and quality performance.

MHCC members can access this service at a 15% discounted fee

The Portal carries the main sets of community services and health standards, including:

- National Standards for Mental Health Services
- National Standards for Disability Services
- NSW Disability Service Standards
- ACT Prequalification Requirements
- National, State/Territory Standards

How does it work?

The Portal helps an organisation to complete assessments against a number of National Standards, as well as efficiently meet compliance reporting requirements.

It helps to build a quality improvement action plan based on assessments; and provides tools and templates to assist completion of any required action.

The program stores any uploaded documentation as part of an 'evidence pack' and demonstrates how you are tracking against industry benchmarks. It's an easy-to-use system that guides the user through each step of the process.

The MHCC Quality Portal also includes:

- A **Document Library** for uploading and managing documents safely and securely across the system.
- The ability to **create multiple account users and allocate tasks** to people in an organisation.
- **Optional weekly email alerts** that notify the user of upcoming due actions.
- An **easy system for reviewers and accreditors** that doesn't lock you into a specific accreditation provider. Its flexibility means you continue to have choice.
- Large organisations with diverse services can use a **Multi-Service Account** to assess and monitor these services separately.

The Portal is designed to work with multiple standards and there is a need to only complete a standards assessment once. The Portal applies your work across all relevant standards. In this way your organisation can achieve considerable cost-efficiencies and put an end to unnecessary duplication.

This quality service is used by mental health service providers

SPP has a proven track record. For the past four years, mental health service providers in the ACT have been using the portal to manage quality, risk and compliance. The Commonwealth Departments of Social Services and Health recently took up a one-year SPP Portal for mental health service providers across Australia.

The MHCC Quality Portal comes with the assurance that other mental health service providers across Australia are using the system.

- **Take a test-drive today with a free two-week trial:**
<https://spp.ngoservicesonline.com.au/portal/mhcc>
- **For further information or to subscribe:**
<http://www.ngoservicesonline.com.au/standards/mhcc-nsw/>