

NAVIGATING Support Facilitation

Building and maintaining collaborative partnerships between consumers, carers and support services



Developed in conjunction with key Partners in Recovery (PIR) stakeholders including mental health consumers and carers, this training provides in-depth understanding of the context and practical skills and tools required to produce real outcomes in flexible ways.

Reflecting best practice, thoroughly grounded in the theory and practice of PIR and underpinned by the principles of recovery and participation, this training has been specifically developed to skill the support facilitation workforce.

*Who is this training for?**

This two day workshop is suitable for individuals working in the PIR initiative including:

- PIR Support Facilitators
- PIR Team Leaders
- PIR Managers

It is expected that participants will have basic knowledge of the recovery principles and approach, self-directed care, mental illness, symptoms, diagnoses, medication and unwanted effects, mental health legislation and standards prior to attending the training.

*** IMPORTANT:** Participants must currently be working in a PIR Support Facilitation role to complete this training.

This training is essential if you need to:

- Work collaboratively alongside consumers and their carers/families to address needs
- Build and maintain effective and highly collaborative partnerships with both consumers and support services
- Foster genuine collaboration through strategic communication
- Build motivation and commitment in partnerships
- Solve key challenges to maintaining collaborative partnerships
- Use *Emotional Intelligence* to understand yourself and others
- Build negotiation skills
- Think and work innovatively to bring people and services together
- Understand, map and resolve conflict
- Influence change in dynamic and collaborative environments

Key things I will take away from this training 'Team spirit, a contagious belief we have the ability to make change within the system – very proud and privileged to be part of PIR'

**Inhouse training is available in NSW and interstate on request*
Talk to us about your training needs today.**

*Minimum of 15 participants required

\$ 500.00 (MHCC members)

\$ 550.00 (Non-members)

Course details may be subject to change.

Visit www.mhcc.org.au for date and location information.

NAVIGATING Support Facilitation

EXPRESSION OF INTEREST



Please write clearly in CAPITAL LETTERS.
Please forward your completed registration form to training@mhcc.org.au or fax to 02 9810 8145

WORKSHOP DETAILS

Please register me for the following course:

Workshop / Course Title	Navigating Support Facilitation
Location	
Workshop Date(s)	

CONTACT DETAILS

Full Name			
Participants must currently be working in a PIR Support Facilitation role to complete this training	M <input type="checkbox"/>	F <input type="checkbox"/>	Other <input type="checkbox"/>
Job Title/ Position			
Organisation / Employer			
Address			
	State	Postcode	
Email			
Tel (M)		Tel (W)	

Do you require any support or assistance during training, eg; disabled access, audio loop. If so, please specify.

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MHCC TERMS & CONDITIONS

Refunds

Please choose workshops carefully. Once registrations are processed refunds can only be made when:

- A workshop is cancelled, or the date is changed by MHCC
- A written request is received 14 days prior to the workshop
- A medical certificate is provided in the event of illness or misadventure

All refunds will incur a \$35 administration fee except where a workshop has been cancelled by MHCC.

Full or partial non-attendance of registered participants will incur the full registration fee.

Transfer / Substitution

You can transfer to another workshop/date (of the same value) on one occasion, pending availability, by notifying MHCC in writing seven days prior to workshop commencing.

Email: training@mhcc.org.au **Fax:** 02 9810-8145

Participant substitutions must be advised in writing five days prior to the workshop.

Workshop Cancellations

We make every attempt to ensure that workshops run. However, MHCC reserves the right to alter any arrangements, including cancellations if required. We will notify you of any cancellations and changes as soon as possible, usually this will be seven days prior to the workshop date.

MHCC is not responsible for travel-related costs that may be incurred as a result of cancellations.

In the event MHCC cancels a workshop, you can choose whether to transfer, on one occasion, to another workshop of the same value (pending availability) or receive a refund.

CONSENT

By completing and returning this form you are consenting to the collection of this information for the provision of training as well as accepting the MHCC terms and conditions outlined above. Please refer to the MHCC confidentiality and privacy policy at www.mhcc.org.au

Signature	Date	/	/

How did you hear about this MHCC training?

<input type="checkbox"/> MHCC Website	<input type="checkbox"/> Email	<input type="checkbox"/> Attended other training
<input type="checkbox"/> MHCC Event	<input type="checkbox"/> Word of mouth	<input type="checkbox"/> I would like to receive more information about MHCC

PAYMENT INFORMATION

ABN: 59 279 168 647

Payment Type

Visa <input type="checkbox"/> MC <input type="checkbox"/> Cheque <input type="checkbox"/> Invoice (Organisations only) <input type="checkbox"/>	Name of Org Org Address State Postcode
C/C number	
Cardholder Name	Org email for Invoice
Signature	
Date / /	

Name of Org
Org Address
State Postcode

Org is currently an MHCC member? Y N

Total Amount \$	
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PROMO CODE (if applicable)	
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For more information visit www.mhcc.org.au/learning-and-development or phone 02 9555 8388 ext 106