

### INFORMATION SHEET FOR REFERRAL PARTNERS

The Dementia Behaviour Management Advisory Services (DBMAS) provides clinical support for people caring for someone with dementia who is demonstrating behavioural and psychological symptoms of dementia (BPSD) which are impacting on their care.

The role of the DBMAS program is to improve the quality of life of people with dementia, their carers and families, where the behaviour of the person with dementia impacts on their care. This is achieved through the provision of education, assessment and short-term case management, clinical supervision and monitoring, and modelling of behavioural management techniques. For further information go to [www.dbmas.org.au](http://www.dbmas.org.au).

As of 1 July 2013, NSW DBMAS is provided by HammondCare.

NSW Health has been the provider of the Australian Government- funded DBMAS program in NSW since 2007, with DBMAS operating as a distinct yet integrated component of NSW Health Specialist Mental Health Services for Older People (SMHSOP) in Local Health Districts across NSW. The NSW Ministry of Health, SMHSOP and HammondCare are working together to provide a smooth transition to the new DBMAS service delivery arrangements, and a seamless transfer of care for clients and their carers and families over the coming months.

HammondCare DBMAS supports staff and carers in community, residential, acute and primary care settings with assessment, advice, short, medium and long term interventions.

The DBMAS provides:

- assessment of the person with dementia
- clinical support, information and advice (either face to face, telephone/tele-health or email)
- care planning, case conferences and short term case management
- mentoring for care providers and clinical supervision
- education and training for care providers.

HammondCare DBMAS is a state-wide service and consultants work in three team clusters: a Greater Metropolitan and Regional Team, a Western and Southern NSW Team, and a Hunter and Northern Team. Consultants will also use tele-health to provide interventions.

If you require a service from DBMAS, referrals can be made:

- via the DBMAS **1800 699 799** telephone line
- via fax on (02) 8088 7654
- via a website referral form on the [www.dbmas.org.au](http://www.dbmas.org.au) (click on NSW)
- in writing or in person via the address below:

DBMAS Service  
Greenwich office, Pallister House  
97-115 River Road  
GREENWICH NSW 2065

NSW SMHSOP will continue to see some people with dementia and mental health problems not within the scope of DBMAS. If you require services from SMHSOP, referrals to can continue to be made via the Mental Health Line 1800 011 511 or in line with existing local arrangements. If you are unsure as to whether SMHSOP is the appropriate service, you can call the Mental Health Line 1800 011 511 or contact your local SMHSOP team for further advice.

The Dementia Behaviour Management Advisory Services is funded by the Australian Government