

The evidence base for the work of the community managed mental health sector requires ongoing development. MHCC will look for opportunities, partnerships, collaborations and other ways to promote or conduct relevant research and evaluation activities.

▶ **Facilitating an evidence based practice research and evaluation direction for the sector**

- Establish a research agenda inclusive of protocols and guidelines informed by consumer participation
- Promote engagement with research academics
- Promote, disseminate and publish research

VISION - Evidence based approaches are embedded into the development and implementation of mental health services across the sector.

OUTCOME - The mental health sector is supported by an effective evidence based research capability.

▶ **Promoting the evidence base for community managed approaches**

- Promote ongoing research and development in evidence based practice
- Raise awareness of the evidence base for psychosocial rehabilitation
- Transfer knowledge into practice

VISION - The community managed mental health sector is positively transformed through its knowledge and understanding of evidence based practice and strategies for implementation.

OUTCOME - The community managed mental health sector is recognised by consumers and carers, government, public and private professionals as providing services that meet best practice principles, standards and service outcomes.

▶ **Improving service effectiveness and quality**

- Develop an agreed national suite of outcome tools for the sector
- Support organisations to demonstrate and evaluate their effectiveness at achieving positive outcomes for consumers
- Promote effective use of community sector data
- **VISION** - Continuous improvement of evidence based practice outcomes is enhanced with the measurement and benchmarking of community managed organisations programs and services.

OUTCOME - Effective outcome measurement tools are developed, implemented and a review system established.

4 Central to the MHCC's capacity to deliver on its commitments is ensuring it is a sustainable organisation and, beyond this, becomes an employer of choice.

▶ Reviewing systems for MHCC governance, management and operations

- Review and strengthen governance structures
- Maintain and develop sound management and operational practices

VISION - MHCC organisational systems enhance our ability to achieve identified strategic aims and directions.

OUTCOME - MHCC has clear strategic, operational and business plans that inform decision making about our activities and priorities.

▶ Improving MHCC quality improvement processes

- Maintain accreditation status, and attain improved ratings
- Pursue additional means of reviewing and improving MHCC products and processes

VISION - MHCC is recognised as a leader in quality improvement.

OUTCOME - MHCC will use a range of evaluation methods for its processes, activities, services, products and events, to understand its effectiveness and improve performance.

▶ Consolidating the business viability of the LDU

- Ensure a robust Registered Training Organisation Business Plan is in place

VISION - Directions of the MHCC Registered Training Organisation are informed by comprehensive analysis of workforce development needs and operations are based on sound quality and financial systems.

OUTCOME - MHCC Learning and Development is recognised as a leader in the provision of training and workforce development for organisations working with people with lived experience of mental health conditions.



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