

Resources

Local Government Knowledge Management Toolkit- building capacity for integrated knowledge management solutions. Published by Australian Local Government Association, 2004. This 'how to' guide acknowledges that there is no 'one size fits all' approach to knowledge management but aims to help organisations to increase their capacity and success at harvesting the knowledge within, and potentially available to, their organisation. It includes a number of checklists and checkpoints.

Available at:

<http://www.alga.asn.au/policy/infotech/knowledgetoolkit.php>

Knowledge Management- A Guide. Published by Standards Australia, 2005. This Standard provides guidance on what knowledge management is and how it may be implemented. Its framework is flexible enough that it can be adapted to an individual, organisational or community level.

Available to purchase at:

<http://www.saiglobal.com/shop/Script/Result.asp?SearchType=simple&Sort=ISO&Status=all&Gst=1&Max=15&Db=AS&DegnKeyword=knowledge+management>

Knowledge Management- Better Practice Checklist, Information Management Office, Department of Finance and Deregulation, Australian Government, 2004- A 'how-to' checklist for organisation's to consider as part of their knowledge management strategies which can form the basis for a knowledge management policy framework in an NGO.

Available at:

<http://www.finance.gov.au/e-government/better-practice-and-collaboration/better-practice-checklists/index.html>

Knowledge Management Terminology and Readings- An Australian Guide, Published by Standards Australia, 2004. This document provides a useful glossary of terms as well as information about websites and recommended readings.

Available to purchase at:

<http://www.saiglobal.com/shop/Script/Result.asp?SearchType=simple&Sort=ISO&Status=all&Gst=1&Max=15&Db=AS&DegnKeyword=knowledge+management>

Websites

Knowledgepoint Australia- This website aims to improve understanding of knowledge management issues and provide up-to-date resources and information to help solve knowledge management problems.

Available at:

www.knowledgepoint.com.au

Knowledge Exchange- A New Zealand database which provides information on recently completed research projects, a searchable database for national and international mental health research, a funding library to locate potential sources of funding, and a showcase of stories which highlight innovative programs and service delivery developments in New Zealand.

Available at:

<http://www.tepou.co.nz/page/501-Knowledge-Exchange>